Welcome!

As we wait for our colleagues, please add your **organization** name to your name in Zoom

- 1) Select the 3 dots or "more" next to your name your name to edit
- 2) Add your organization name

(ex: Sean Wilson-Johnson University)



All Course Network

ACN Provider Training

December 2020



Agenda

- Welcome & Introductions
- → ACN Updates
- EnrollRI System Preview
- → FAQs & Next Steps





Introductions



ACN Providers





ACN Updates

Updates: Expanding to Serve more Students!

As a result of our success and your partnership, we are able to expand the ACN program beginning in the Spring of 2021 to offer:

- ◆ 26 course providers with over 2000 seats in Spring '21--tripling the number of courses offered!
- ◆ More courses for Middle and High School School Students
- ◆ K-12 Enrichment
- Opportunities for Elementary students for the first time
- ◆ A new data system to better support students, families, school members and providers



EnrollRI: All Course Network Key Dates: Spring '21

- → 1/5/21-1/11/21: Pre-Registration Window for New Spring '21 Courses
 - ◆ Many students will have already pre-registered for existing Spring Courses via Go Sign Me up
 - ◆ Note: Due to some district school schedule shifts announced on 12/15, some students and school members may not be back online until after 1/7, we may have to be flexible with the registration window TBD pending LEA decisions
- → 1/11/21: First Spring Courses Begin
 - ◆ Credit Courses: Add/Drop is two weeks from the start date of each course
 - ◆ Enrichment Courses: Students can enroll up to the start of the course.

New Tools to Support the All Course Network

Beginning in January, Families, Schools and Providers will use EnrollRI to for All Course Network Applications



EnrollRI Landing Page

Website with information about all EnrollRI programs & links to tools for families & students

Live on enrollri.org



Course Search: Go Sign Me Up

The site where families can search for which courses are available for Spring 2021

Will be retired in March 2021



Course Pre-Registration: EnrollRI

The tool families use to preregister for courses & accept/decline course offers going forward

Launching 1/5/21





Transition: What happens in GSMU vs EnrollRI?

→ Go Sign Me Up

- ◆ Students/Families search for Spring '21 Courses
- Providers Enter Grades for Fall '20 Courses Only
- ◆ Providers Enter Attendance for Fall 2020 Courses Only

→ EnrollRI: Starting 1/5/21

- ◆ Students/Families pre-register for Spring '21 Courses
- School Members approve Spring '21 pre-registrations
- ◆ Providers & Instructors: View Spring '21 Course Enrollments & Take Spring '21 Attendance

ACN Policy Review

- 1) Parent/Guardians pre-register for courses for K-8th Grade Students
- 1) Students pre-register for their own courses if they are in 9th-12th Grade.
- 1) All students can be **pre-registered** for as many courses as are available for the grade level however, each student can only **enroll** in the following once approved by school members:
 - Fall: 2 Courses
 - Spring: 2 Courses
 - Summer: 1 Course
 - Year-long Courses count as 1 course for Fall and Spring
- 1) School members have been asked to complete approvals in a timely manner during the pre-registration process.
- 1) Students moving off course waitlists, if they are already enrolled in 2 courses, have <u>2 days</u> to respond to offer notifications before the offers expire
- 1) Providers & Instructors: Both have the ability to take course attendance. Course attendance must be completed in EnrollRI by the communicated deadlines in order to receive payment.



ACN: Provider & Instructors Spring 2021

EnrollRI ACN Process: Spring '21

Students Pre-register for new courses

School Members approve preregistration

Students are placed on waitlist or enrolled

Students take course and are marked present.

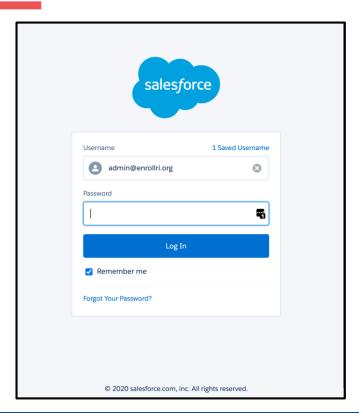
- Pre-Registrations Complete in Go Sign Me Up will be preloaded
- 2) Students can preregister for new courses between 1/5/21 and 1/11/21

- All approvals done in Go Sign Me Up do not need to be completed again
- Approvals for new courses will go to School Members to review in EnrollRI

- 1) This is an automatic step in the system that runs nightly based on the number of seats available in a course
- As seats open, students are alerted via email that they have moved off the waitlist
- 1) Students enrolled in credit courses have 14 calendar days from the start date of a course to drop the course if they no longer plan to attend and do not want to be graded.



Provider/Instructor Log-in-Available 1/5/21

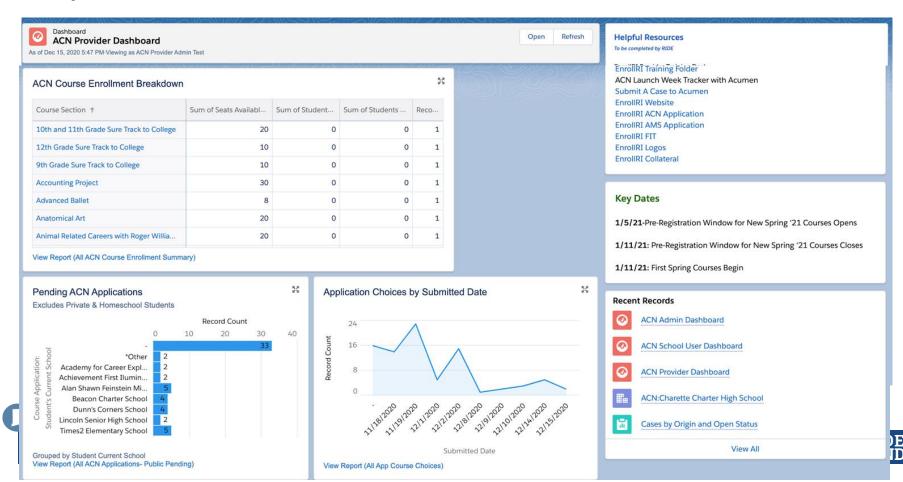


- URL to Access on 1/5/21: https://enrollri.my.salesforce.com
- Username: Will be emailed to provider points of contact. There will be 2 assigned per provider.
- Password: You will be prompted to create your own.

Provider & Instructor Toolkit

01	Reports & Dashboards	 Gives providers and instructors important data about course enrollments "Dashboards" are what users see when logging in
02	Course Rosters	Tool providers and instructors will use to see students enrolled by course & information about seat availability
03	Attendance Entry	 The tool providers and instructors will use to enter attendance for courses during the 2 attendance periods for Spring '21
04	Notifications	Providers and Instructors will receive email notifications for important actions

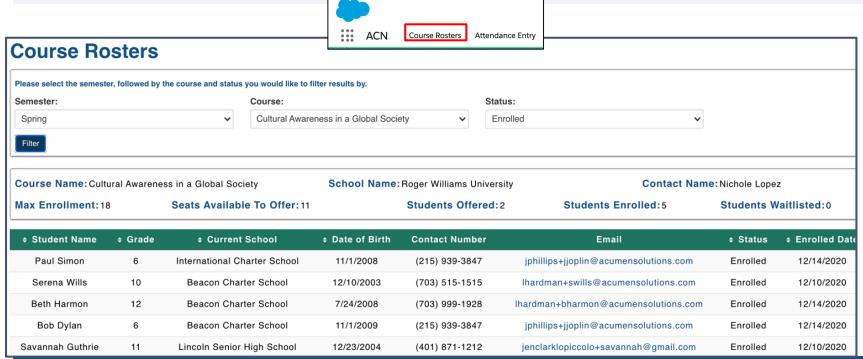
Reports and Dashboards



Provider & Instructor Toolkit

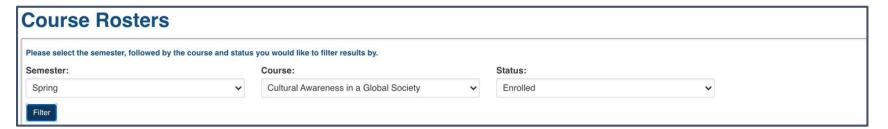
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1) Select the Course Rosters tab to access a list of students by enrollment status

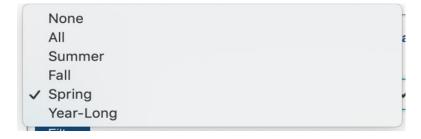




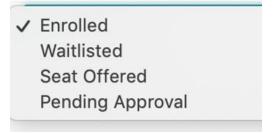
- 1) Filter Rosters by Semester, Course and Status
- 2) Students **Pending Approval** are waiting for a school member to approve the pre-registration



Semester

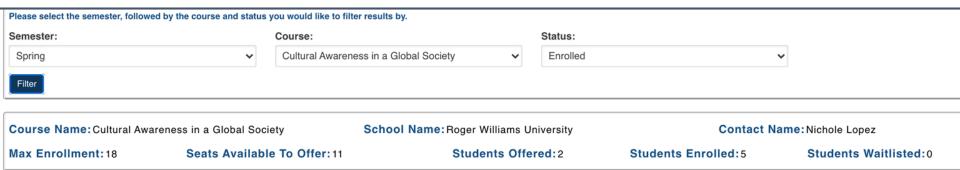


Status





- 1) The course information at the top of the page will provide an overview of the number of seats by status.
 - a) In this example, the course is full and there are 5 students enrolled, 2 Students with enrollment offers that are waiting to be accepted or declined, and 11 open seats





- 1) The student roster table will provide summary information about students
- 2) The "email" field will reflect the email entered by either students (9th-12th) or parent/guardians (K-8)
- 3) Students who already pre-registered in for the Spring of '21 in Go Sign Me Up will appear here

Course Name: Cultural Awareness in a Global Society Max Enrollment: 18 Seats Available To Offer: 11		School Name: Roger Williams University Students Offered: 2		Contact Name: Nichole Lopez Students Enrolled: 5 Students Waitlisted: 0			
Student Name	Grade	Current School	Date of Birth	Contact Number	Email	≑ Status	Enrolled Dat
Paul Simon	6	International Charter School	11/1/2008	(215) 939-3847	jphillips+jjoplin@acumensolutions.com	Enrolled	12/14/2020
Serena Wills	10	Beacon Charter School	12/10/2003	(703) 515-1515	lhardman+swills@acumensolutions.com	Enrolled	12/10/2020
Beth Harmon	12	Beacon Charter School	7/24/2008	(703) 999-1928	lhardman+bharmon@acumensolutions.com	Enrolled	12/14/2020
Bob Dylan	6	Beacon Charter School	11/1/2009	(215) 939-3847	jphillips+jjoplin@acumensolutions.com	Enrolled	12/14/2020
Savannah Guthrie	11	Lincoln Senior High School	12/23/2004	(401) 871-1212	jenclarklopiccolo+savannah@gmail.com	Enrolled	12/10/2020
							,





Provider & Instructor Toolkit

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04	Notifications	Providers and Instructors will receive email notifications for important actions

Attendance Entry

ACN Course Rosters Attendance Entry

- Select the Attendance Entry tab at the top of your screen to access the tool
- 2) Select the **semester** attendance is being entered in, the **course name** and **filter** to display the student list

Attendance Entry

Instructions: Select a semester followed by the course in order to see it's attendance information. You can edit multiple students at the same time. Make sure to press "Save" when you have made your desired changes. Navigating from this page before pressing "Save" will result in your changes not saving.

Semester:	Course:				
Spring	✓ 10th and 11th Grade St	re Track to College 🗸			
Filter					
Course Name:	Scho	ol Name:	Contact N	ame:	
Max Enrollment:	Seats Available To Offer:	Students Offered:	Students Enrolled:	Students Waitlisted:	

Attendance Entry: "Semester" Field Notes

- → Select the semester that you want to take attendance for
 - ◆ Spring Courses -> Select Spring
 - ◆ Fall Courses-> Select Fall
 - ◆ Year Long Courses-> Select Spring or Fall depending on which semester you are taking attendance in for within the year long course
 - ◆ Summer Courses-> Select Summer



Attendance Entry: Course Information

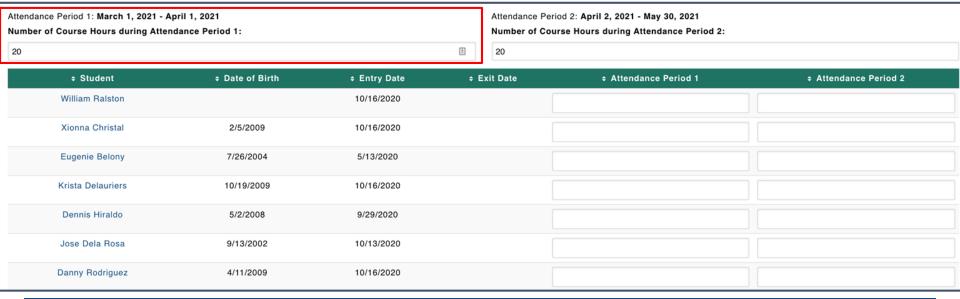


- 1) The course information at the top of the page will provide an overview of the number of seats by status.
 - a) In this example, the course is full and there are 2 students on the waitlist



Attendance Entry: Course Hours

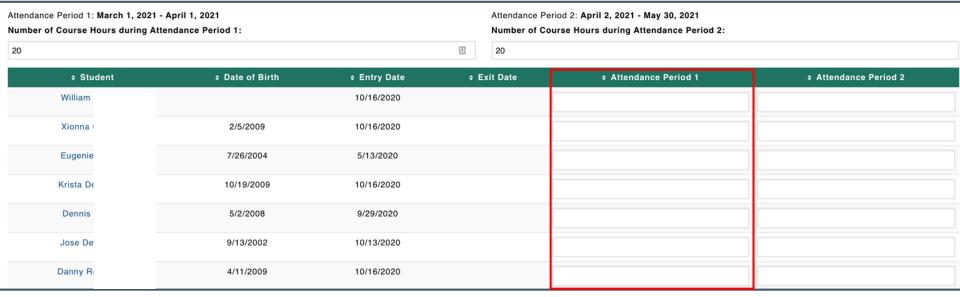
- Enter the number of course hours that were offered in the relevant attendance period for the overall course
 - a) Example: If a course met 10 times for 2 hours each meeting time between March 1, 2021 and April 1, 2021, 20 course hours are entered for Attendance Period 1.





Attendance Entry: Course Hours

- Providers & Instructors have 5 days from the end date of an attendance period to enter course hours for each student
- 2) After the attendance window is closed, the data entry fields will be locked





Attendance Periods and Where to Enter





Provider & Instructor Toolkit

01	Reports & Dashboards	 Gives providers and instructors important data about course enrollments "Dashboards" are what users see when logging in
02	Course Rosters	Tool providers and instructors will use to see students enrolled by course & information about seat availability
03	Attendance Entry	 The tool providers and instructors will use to enter attendance for courses during the 2 attendance periods for Spring '21
04	Notifications	Providers and Instructors will receive email notifications for important actions

Provider & Instructor Notifications

Providers and Instructors will receive notifications for the following

#	Notification Type	Why is this important?
1	Course Enrolled	Notifies provider and instructors if a student enrolls in a course.
2	Course Dropped	Notifies providers and instructors if a student drops a course.
3	Course Withdrawn	Notifies providers and instructors if a student drops a withdraws from a course.

Provider/Instructor Q&A



Recap: All Course Network Key Dates: Spring '21

- → 1/5/21-1/11/21: Pre-Registration Window for New Spring '21 Courses
 - Many students will have already pre-registered for existing Spring Courses via Go
 Sign Me up
 - ◆ Note: Due to some district school schedule shifts announced on 12/15, some students and school members may not be back online until after 1/7
- → 1/11/21: First Spring Courses Begin
 - ◆ Credit Courses: Add/Drop windows are two weeks from the start date of each course

EnrollRI: Coming in Spring '21

- → Later this Spring we will review:
 - ◆ The EnrollRI ACN processes for the 2021-2022 School Year
 - ◆ Grade Entry in Enroll RI for Spring '21 Courses and End of Course Grades for Year-Long Courses
 - Making custom reports and dashboards

THANK YOU!

Appendix Student/Family Perspective

ACN: Student Perspective 9th-12th Grade Students

EnrollRI ACN Process: Spring '21

Students/Families pre-register for new courses

School Members (Counselors) approve pre-registration

Students are placed on waitlist or enrolled

Students take course and are marked present.

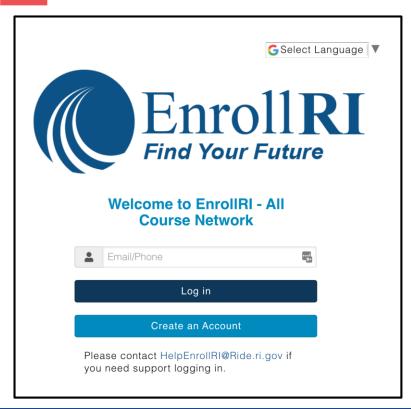
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- 1) This is an automatic step in the system that runs nightly based on the number of seats available in a course
 - As seats open students are alerted via email that they have moved off the waitlist
- High school students have 14 calendar days from the start date of a course to drop the course if they no longer plan to attend and do not want to be graded.



Account Creation: 9th-12th Grade Students



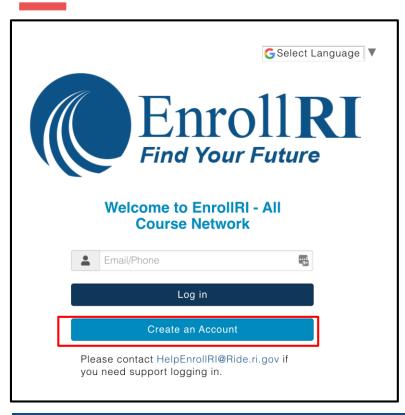


Translations



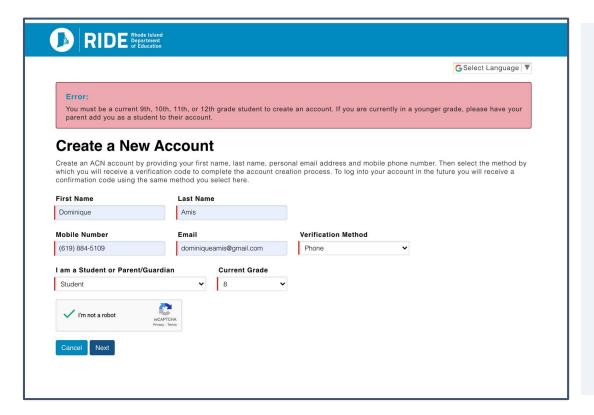
- 1) All EnrollRI Tools are translated into select languages via Google translate
- Users can select the preferred translated language on the top right of any page in the EnrollRI tool

Account Creation: 9th-12th Grade Students



- 1) All 9th-12th Students can create new accounts with an email/phone number of their choosing
- Users with existing accounts in Go Sign Me
 Up will have to create a new account. They
 will receive an email in advance about user
 credentials.

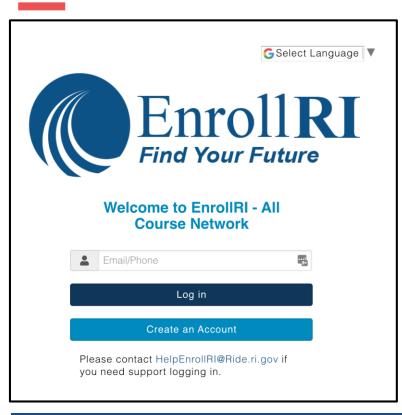
Account Creation: Students



- 1) Students must be in 9th-12th grade to create an account
- 2) Students without a mobile number should use a **personal** email address to sign up rather than a school provided email in order to avoid school filtering of the EnrollRI system emails
- 3) If a student does not have access to a phone that can receive SMS messages, they must select "Email" as verification method.
- 4) All users will be required to confirm they "are not robots" before creating accounts



Account Creation: 9th-12th Grade Students



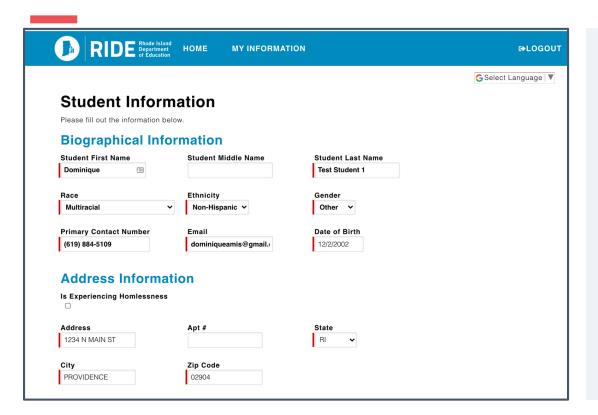
- 1) An email or mobile number is used instead of a username
- Users will receive a one-time verification code to log in.

Logging In



- After creating an account for the first time, each time users return to the tool, they log-in with a verification code
- This passwordless method of logging, makes it easier for users to gain access without remembering their passwords.

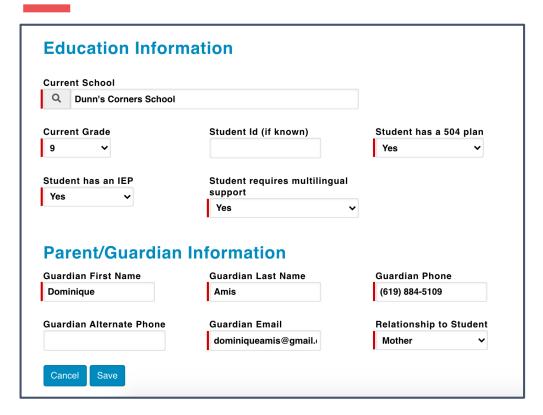
My Information



- Fields with red lines are required to proceed to the next page
- If "is experiencing homelessness" is checked, the address information is no longer required
- Addresses must be in Rhode Island in order for users to proceed with the application
- Race & Ethnicity information is required for purposes of reporting funding this information is not visible to providers



My Information: Continued



- 1) All RI Public and Public charter schools are available in the search for Current School
- The following options are also available for "Current School"



 Information about students requiring support services is not visible to providers prior to students being enrolled in courses



My Information: Address Verification

We've made some changes to your address.

The address entered was slightly altered to match what USPS has in their databases. Bypassing this validation may result in missing information like schools' distances from your home and may impact your eligibility to apply.

Original Address	Corrected Address
1234 MAIN	1234 N MAIN ST
PROVIDENCE	PROVIDENCE
RI	RI
02904	02904

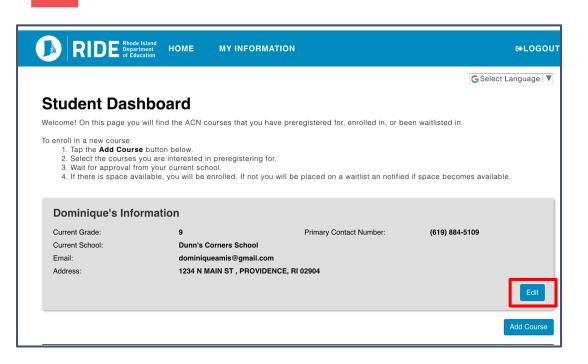
No, keep the original address

Yes, accept the alterations

- Addresses are run against the US Postal Service (USPS) database for validation
- Users can accept the USPS alterations or decline and still proceed to the next page
- In some cases, particularly with new housing developments, the USPS may not have the most up to date information

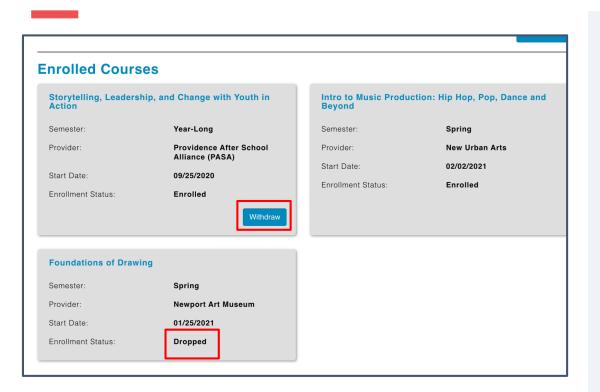


Student Dashboard



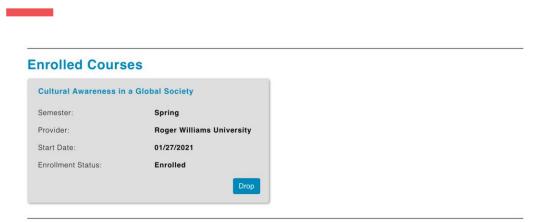
- Student information can be edited at anytime from the Student Dashboard
- 1) In January 2021 many students will log-in and see courses for which they are already enrolled

Student Dashboard: Enrolled Courses



- From the Student Dashboard, users can drop from courses during the add/drop period
- If the "drop" button is no longer available, the add/drop period for that course has ended.
- This section will also display courses that students has previously dropped.
- If a student wishes to drop after the add/drop period, the button will say "Withdraw."

Waitlisted Courses for Spring 2021





- Students may be placed on a waitlist based on course capacity
- Some students may already be on a waitlist when the log-in, in January based on preregistrations submitted via Go Sign Me Up

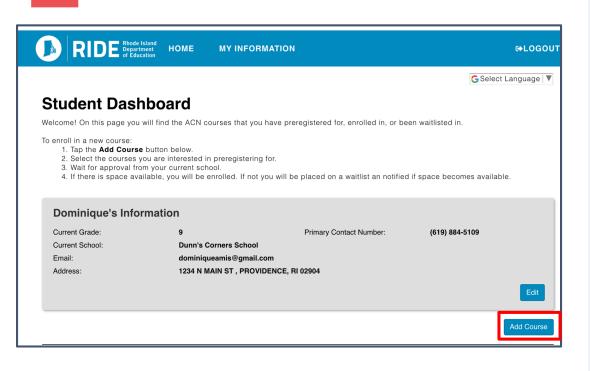
Pending Offers for Spring 2021





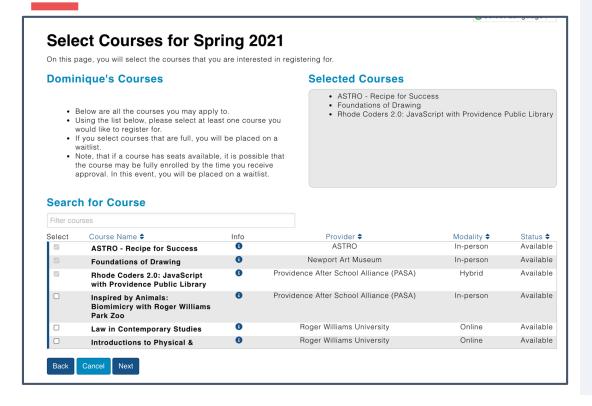
- If there is room available in a course for a student, but they are already enrolled in the maximum number of courses, then they must actively accept or decline the offer.
- In order to accept an offer, the student must first drop/withdraw from an existing course.
- If a student does not take action within 2 days, the offer will expire.

Student Dashboard: Adding a Course



 Students can select the "Add Course" button from the Student Dashboard to pre-register for new courses

Course Selection



- Available courses appear on the selection page based on the "current grade" for the student entered in "my information."
- There is no limit to the number of courses that students can preregister for, however, they can only be enrolled in 2 courses at a time in the spring of 2021
- 1) Courses that do not have seats available will appear as "Full" in the status column. They can be selected for students to be added to the waitlist

Course Info

Inspired by Animals: **Biomimicry with Roger Williams**

Next

Law in Contemporary Studies

Introductions to Physical &

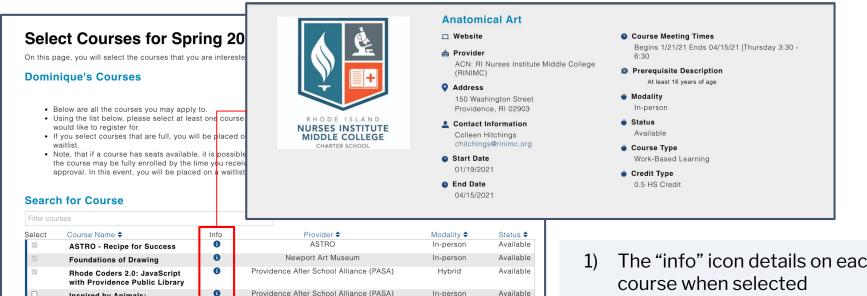
0

0

Roger Williams University

Roger Williams University

Park Zoo



The "info" icon details on each



Cancel

Back

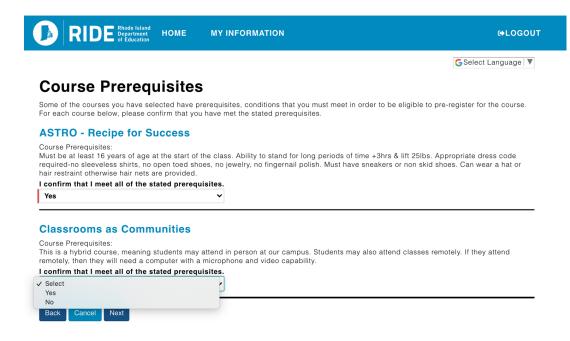
Online

Online

Available

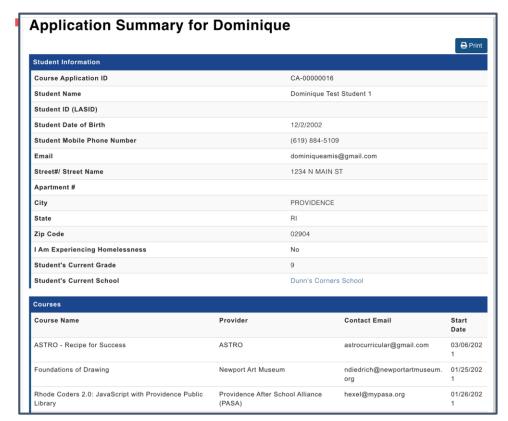
Available

Prerequisites



 Students must confirm that they've met the prerequisites for relevant courses

Course Pre-Registration Summary



- All information entered on the pre-registration form displays on a summary
- 2) This page can be printed. Once the terms and conditions are accepted, a copy of this information is also sent to the email address reflected on the summary.

Course Pre-Registration Summary

Terms And Conditions

By electronically initialing below, I confirm the following:

- I affirm that all of the information contained in this application is accurate and true to the best of my knowledge.
- I consent to having the personally identifiable information contained on this application about me, my family, and/or my child disclosed
 to the schools I listed as part of the application process.
- I give ACN and school administrators for those schools listed on my application permission to contact me about matters related to my child's application.
- I give ACN permission to contact me to learn more about my experience with this process.
- If my contact information changes. I understand that I need to contact the applicable schools to update it.
- I understand that I could be awarded a seat to any school listed on my application and am therefore only listing schools that I would want my child to attend.
- I understand that it is my responsibility to add all of my children to my account if I want to receive Sibling Priority. I understand if my
 child is found to not be siblings with the students on my Family Profile, my child could lose their placement.

Accept Terms and Conditions

I agree that my child(ren)'s school records may be used for studies on the effectiveness of public schools. If the studies are publicized, only group data, not student level data, will be reported. Sensitive information will remain confidential under state and federal law.

Accept Optional Condition

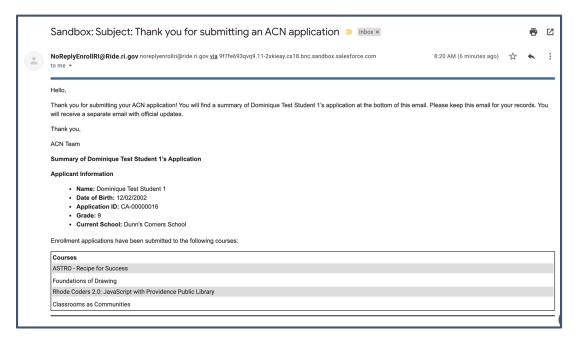
Initial:

DRA

- The first set of terms and conditions are required to submit
- 1) The optional term is not required to submit

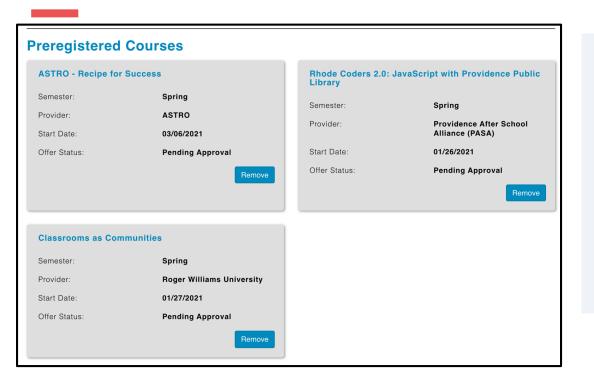


Email: Pre-Registration Confirmation





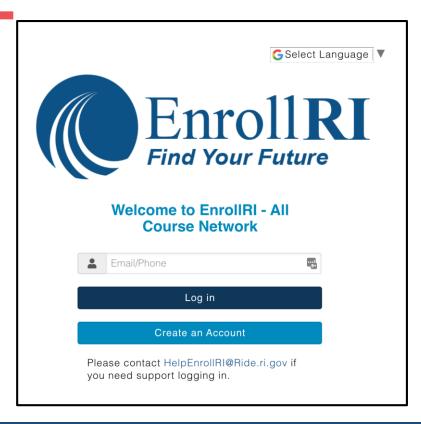
Student Dashboard: Pre-Registered Courses



- Once students pre-register for a course, all courses that are pending school member approval will appear on the student dashboard as "Pending Approval"
- 2) Students/Families receive emails when school members approve or deny pre-registered courses.
- 3) The "offer status" is updated here based on school member action

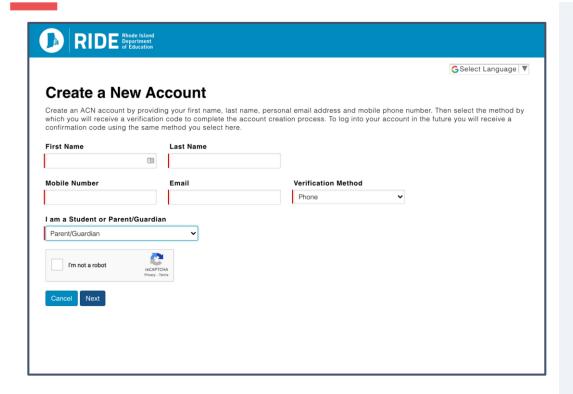
ACN: Family Perspective K-8th Grade Students

Account Creation: Parent/Guardian



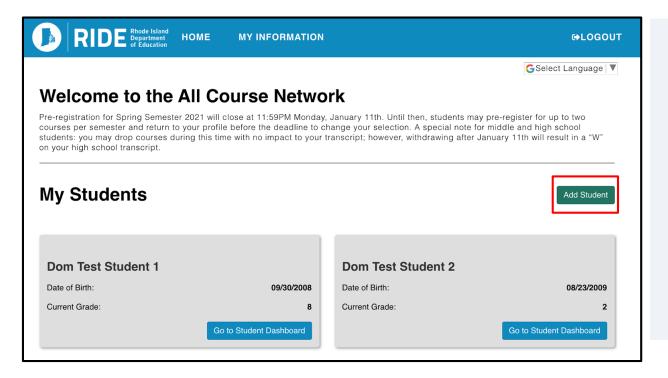
- Parent/Guardian users will use the tool to pre-register for K-8th grade students using the same log-in page as students
- Parent/Guardian users that have used EnrollRI for the Common Application launched on 12/1 can use the same email/phone to login here

Account Creation: Parent/Guardian



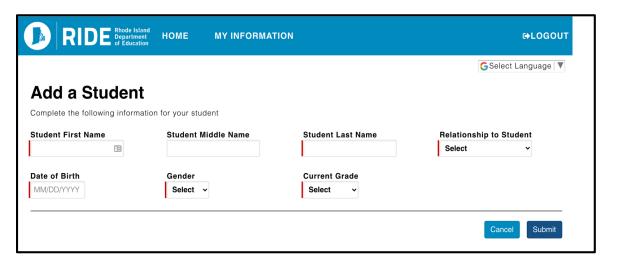
- When creating an account, parent/guardian users will select "Parent Guardian" instead of "student"
- 2) Fields in red are required fields
- 1) Encourage families without email accounts to set one up for free (RIDE will provide a step by step resource)

Parent/Guardian Dashboard



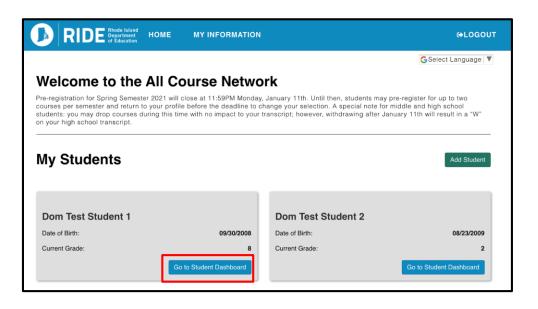
 Parent/Guardian users can see all K-8 students on their dashboard and add new K-8 students as needed

Add Student



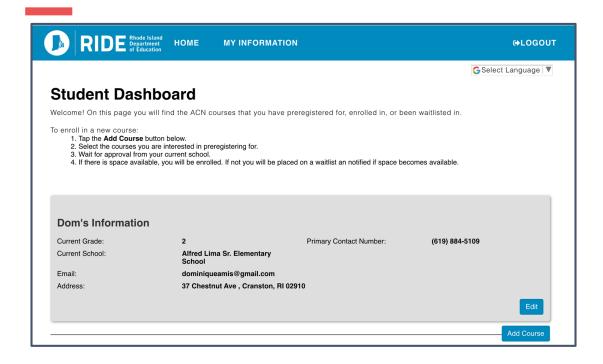
- Parent/Guardians users will only be able to add K-8th grade students under their account
- 1) 9th-12th grade students are encouraged to preregister under their own accounts

Navigating to the Student Dashboard



 To see course information for K-8th grade students, parent/guardian users select the "Go to Student Dashboard" button

Student Dashboard





Student & Family Q&A



ACN: School Member Perspective

EnrollRI ACN Process: Spring '21

Students Pre-register for new courses

School Members (Counselors) approve pre-registration

Students are placed on waitlist or enrolled

Students take course and are marked present.

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- 2) Students can preregister for new courses between 1/5/21 and 1/11/21

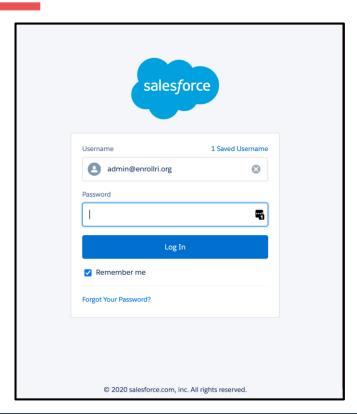
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School Member Log-in-Available 1/5/21

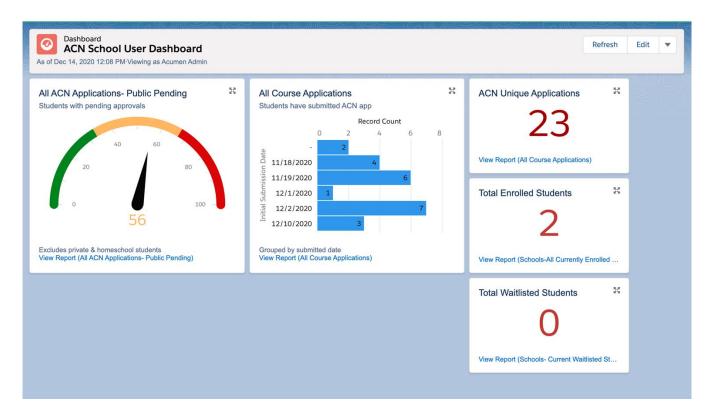


- 1) URL to Access on 1/5/21: https://enrollri.my.salesforce.com
- Username: Will be emailed to school points of contact. There will be one assigned per school.
- Password: You will be prompted to create your own.

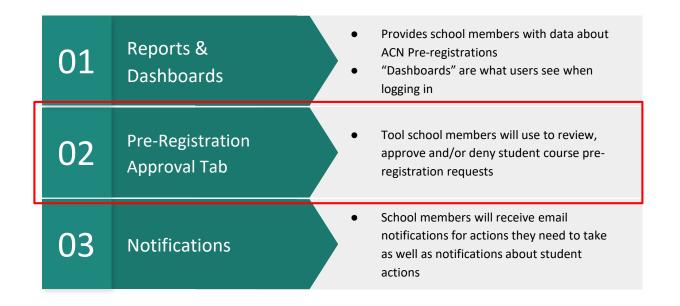
Pre-Registration Approval: School Member Toolkit

01	Reports & Dashboards	 Provides school members with data about ACN Pre-registrations "Dashboards" are what users see when logging in
02	Pre-Registration Approval Tab	Tool school members will use to review, approve and/or deny student course preregistration requests
03	Notifications	 School members will receive email notifications for actions they need to take as well as notifications about student actions

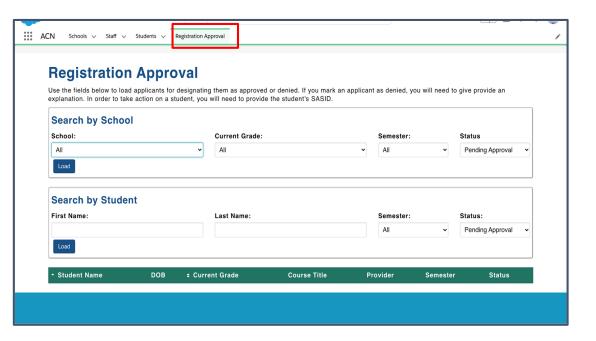
School Member Toolkit: Reports & Dashboards



Pre-Registration Approval: School Member Toolkit

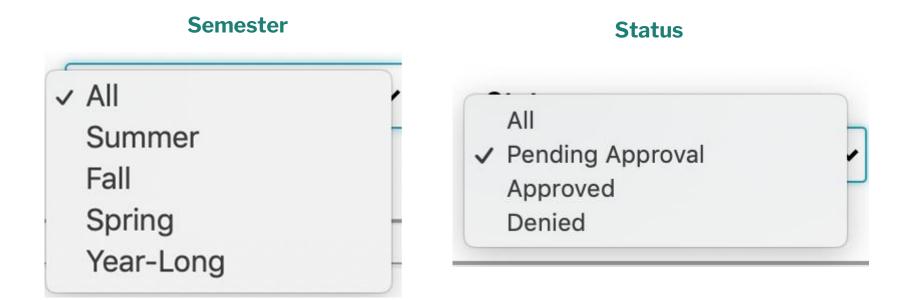


Tab: Registration Approval



- Select the registration approval tab to manage your approvals
- 2) This tab allows school members to load data from all schools for which they have access, filter by student grade, course semester or approval status
- 3) This tab can also be used to search for individual students

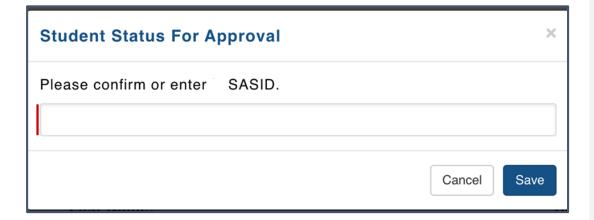
Tab: Registration Approval: Filter Options



Tab: Pre-Registration Approval

Student Name	DOB	Current Grade	Course Title	Provider	Semester	Status
John Calvin	1/1/2008	6	Natural Disasters	Roger Williams University	Spring	Approve
John Calvin	1/1/2008	6	Classrooms as Communities	Roger Williams University	Spring	Approve
John Calvin	1/1/2008	6	Law in Contemporary Studies	Roger Williams University	Spring	Approve
Serena Wills	12/10/2003	10	Natural Disasters	Roger Williams University	Spring	Approve
Beth Harmon	7/24/2008	12	Cultural Awareness in a Global Society	Roger Williams University	Spring	Approve
Beth Harmon	7/24/2008	12	Natural Disasters	Roger Williams University	Spring	Approve Deny
Beth Harmon	7/24/2008	12	Classrooms as Communities	Roger Williams University	Spring	Approve

Tab: Pre-Registration Approval



- School members are asked to confirm and save a student's SASID upon approval
- After this is entered for a student once, the information will be pre-populated going forward
- 1) School members should retrieve the 10 digit SASID from the existing student information system for the school (i.e. Aspen, Skyward, etc)

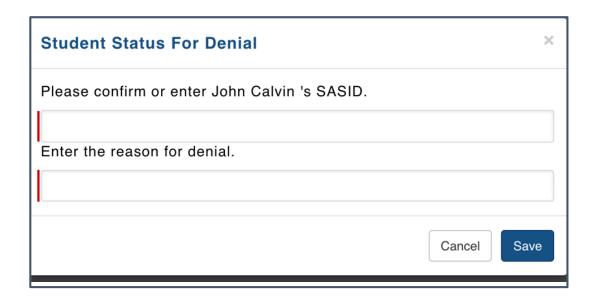
Tab: Registration Approval: What to consider...

- → For Middle and High School Students:
 - ◆ Try to align with students' Individual Learning Plans (ILPs).
 - ◆ ACN postsecondary course grades remain on students' permanent post secondary transcripts.
 - ◆ In what ways might this course benefit the student, such as social emotional learning, interacting with peers, exploring an interest, fostering school engagement, and/or having fun?
 - ◆ Consider encouraging Multilingual learners and Differently-abled students to register for ACN courses!

Tab: Pre-Registration Approval

Student Name	DOB	Current Grade	Course Title	Provider	Semester	Status
John Calvin	1/1/2008	6	Natural Disasters	Roger Williams University	Spring	Approve
John Calvin	1/1/2008	6	Classrooms as Communities	Roger Williams University	Spring	Approve
John Calvin	1/1/2008	6	Law in Contemporary Studies	Roger Williams University	Spring	Approve
Serena Wills	12/10/2003	10	Natural Disasters	Roger Williams University	Spring	Approve
Beth Harmon	7/24/2008	12	Cultural Awareness in a Global Society	Roger Williams University	Spring	Approve
Beth Harmon	7/24/2008	12	Natural Disasters	Roger Williams University	Spring	Approve
Beth Harmon	7/24/2008	12	Classrooms as Communities	Roger Williams University	Spring	Approve Deny

Tab: Pre-Registration Denial



- School members are asked to confirm and save a student's SASID if the registration is denied
- A denial reason is also required
- The Student or Parent/Guardian who registered for the course will not see the denial reason in EnrollRI and receive a notification

EnrollRI ACN Process: Spring '21

Students Pre-register for new courses

School Members (Counselors) approve pre-registration

Students are placed on waitlist or enrolled

Students take course and are marked present.

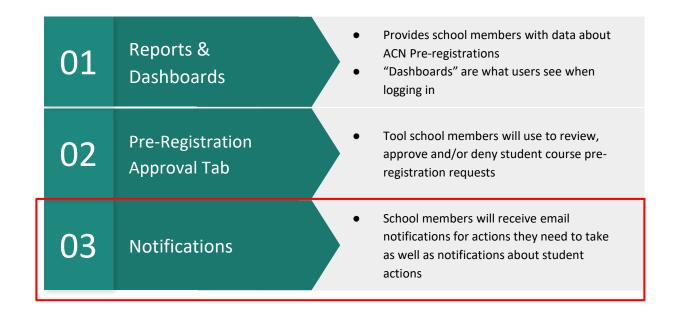
- Pre-Registrations Complete in Go Sign Me Up will be preloaded
- 2) Students can preregister for new courses between 1/5/21 and 1/11/21

- All approvals done in Go Sign Me Up do not need to be completed again
- Approvals for new courses will go to School Members to review in EnrollRI

- This is an automatic step in the system that runs nightly based on the number of seats available in a course
 - As seats open students are alerted via email that they have moved off the waitlist

High school students have 14 calendar days from the start date of a course to drop the course if they no longer plan to attend and do not want to be graded.

Pre-Registration Approval: School Member Toolkit

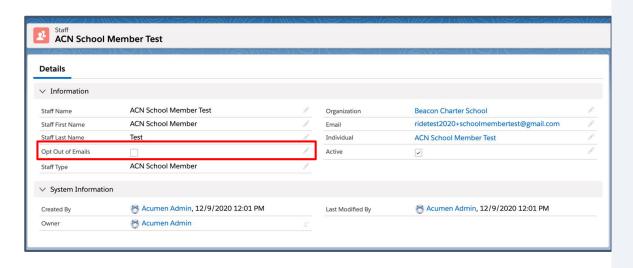


School Member Notifications

School Members will receive notifications for the following

#	Notification Type	Why is this important?		
1	Pre-Registration Submitted: School Member Approval Needed	Notifies school members that there is action for to take in order for a student to proceed in the enrollment process.		
2	Student Drops or Withdraws from a Course	Notifies school members when a student drops a courses.		
3	Student moved off a Waitlist	Students/Families have 2 days to accept an offer after they move off of a course waitlist. This is a notification goes to school members so that they can follow up with students/families that may need support in taking action within 2 days.		
4	Student offer Expired	If an offer expires for a student, school members are also notified.		

School Member Notifications: Opting Out



- School members have the ability to opt out of notifications by selecting the "Staff" tab, and selecting "Opt out of Emails"
- 1) It is strongly encouraged to not opt out of emails

ACN School Member Q&A



"I can't see any information for my high school student. How do I know which courses they are enrolled in?"

- 1. The ACN program encourages high school students to make their own course selections. This information is stored under student accounts.
- 2. Parent/Guardians can support students in creating student accounts for high school students and logging in together

"How many courses can I/my student student enroll in?"

- 1. Students can pre-register/apply to as many courses are available for their grade level. However, students can only be enrolled in 2 courses at a time in the Fall and Spring and 1 course in the summer.
- 2. Year long courses count as 1 course in the spring, and one course in the fall
- 3. All pre-registrations must be approved by a school member in order to be enrolled

"My student's pre-registration has not been approved, what do I do?"

- 1. Reach out to your school to determine if the pre-registration has been declined or your school point of contact has not had a chance to review.
- 2. School points of contact can provide information about if a pre-registration has been declined.

"Are courses going to be delivered in person this year?"

- 1. Courses are being offered in one of 3 modalities:
 - a. In Person
 - b. Online
 - c. Hybrid
- 2. Any courses offered in person:
 - a. Will follow guidelines from the CDC and the Rhode Island Department of Education

"I/my student is on a waitlist. How will I know if I get in?"

- 1. The student/family will receive a notification if a seat opens for a course.
- 2. The notification will indicate if the student is automatically enrolled.
- 3. If the student is already enrolled in 2 courses, the notification will prompt user to go into the system and make a choice to withdraw/drop an existing course and accept a waitlist offer or decline the waitlist offer.
- 4. The student/family will have **2 days** to accept an offer before it expires.

ACN 101: School Member FAQs

"Do I have access to complete applications on behalf of students/families?"

- 1. School members can best support students and families by helping them to set up student or parent/guardian accounts at enrollri.force.com/courses on or after 1/5/21
- 2. If a student/family does not have a mobile number or non school email to create an account, it is strongly encouraged to support them in creating a free email account

ACN 101: School Member FAQs

"Who do I contact for support?"

- 1. If you have any questions about the ACN program overall email acn@ride.ri.gov
- 2. If you have any questions about the the EnrollRI tool, contact EnrollRI@Ride.ri.gov
- 3. If you have questions about course details contact individual providers directly

ACN 101: School Member FAQs

"Why can't students use school emails to access this system?"

- 1. School members can best support students and families by helping them to set up student or parent/guardian accounts at enrollri.force.com/courses on or after 1/5/21
- 2. If a student/family does not have a mobile number or non school email to create an account, it is strongly encouraged to support them in creating a free email account

ACN 101: School MemberFAQs

"We have multiple school members at my school who need to approve. Will we all get an account?"

- 1. Each participating school will receive 1 school member user account
- 2. For Elementary schools we suggest that this account be assigned to the principal or the principal's designee
- 3. For Middle and High schools, we suggest that this account be assigned to the lead counselor

Recap: All Course Network Key Dates: Training

- → Today: System Preview of New EnrollRI tools
- → 1/5: New ACN Tool Opens for families to pre-register for new Spring courses and manage pre-registrations that were submitted last spring
- → 1/6 & 1/7: School Member and Provider Training for Spring 2021 Processes
- → March '21: School Member and Provider Training for the 21-22 School Year Processes

Recap: All Course Network Key Dates: Spring '21

- → 1/5/21-1/11/21: Pre-Registration Window for New Spring '21 Courses
 - Many students will have already pre-registered for existing Spring Courses via Go
 Sign Me up
- → 1/11/21: First Spring Courses Begin
 - Credit Courses: Add/Drop windows are two weeks from the start date of each course
 - ◆ Enrichment Courses: Students can enroll up to the start of the course.